UNHCR Operational Web Portal
Laurent Pitoiset, Sr. Project Manager

GeONG 2014

1 refugee without hope is too many.
Operational Web Portal – structure

Access more Information
Explore more about UNHCR and partners’ response to the current emergencies and other protracted refugee crises. Access the information sharing portals.

[Image of a map with information icons]
Operational Web Portal – coverage

data.unhcr.org

1 refugee without hope is too many.
OWP Key facts - Situation views

- Refugees in South Sudan
- Refugees in the Horn of Africa
- Sahel Operation
- Cote d'Ivoire
- Syria Regional Refugee Response
- Sudanese Refugees in Ethiopia
- Refugees in Liberia
- Democratic Republic of Congo
- Thailand-Myanmar
Operational Web Portal – structure

data.unhcr.org

South Sudan

Liberia

Côte d’Ivoire

DRC

...
Operational Web Portal – structure

Navigation

Situation map

Widgets
Situation information dissemination

Why?

- During emergencies, **contradictory information** leads to **inefficient allocation** of resources.

- Necessity to present the information necessary to develop a “**common operational picture**” between all humanitarian actors.
Situation information dissemination

Why? What?

- Needs assessments
- Maps 3W
- SitReps
- News, highlights
- Population figures
- Sectorial activity

1.2.3

1 refugee without hope is too many.
Situation information dissemination

Why? What? Who?

- Information Management Officers
- Field offices
- Partners
- Statisticians
- Media
- Persons of concern
- ...

1 refugee without hope is too many.
## Operational Web Portal – statistics

<table>
<thead>
<tr>
<th>Statistic</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Page views / month</td>
<td>110,000</td>
</tr>
<tr>
<td>Emergencies covered (Situation Views)</td>
<td>8</td>
</tr>
<tr>
<td>Countries covered (with overlap)</td>
<td>41</td>
</tr>
<tr>
<td>Published Camps and Settlements</td>
<td>231</td>
</tr>
<tr>
<td>Documents uploaded</td>
<td>9,100</td>
</tr>
<tr>
<td>Population records</td>
<td>13,200</td>
</tr>
<tr>
<td>News and highlight items</td>
<td>1,200</td>
</tr>
</tbody>
</table>
Operational Web Portal – open data

License free
Non-proprietary
Non-discriminatory
Machine processable
Complete
Timely
Primary
Accessible

Source: http://opengovdata.org

1 refugee without hope is too many.
Operational Web Portal – open data

★ make your stuff available on the Web (whatever format) under an open license

★★ make it available as structured data (e.g., Excel instead of image scan of a table)

★★★ use non-proprietary formats (e.g., CSV instead of Excel)

★★★★ use URIs to denote things, so that people can point at your stuff

★★★★★ link your data to other data to provide context

Source: http://5stardata.info
Operational Web Portal – open data

Raw data download

RESTFUL API

HXL / HDMX initiatives